

2017

# INFINITI QX30

QUICK REFERENCE GUIDE



INFINITI.

To view detailed instructional videos, go to [www.infinitiownersinfo.mobi/2017/qx30](http://www.infinitiownersinfo.mobi/2017/qx30) or snap this barcode with an appropriate barcode reader.



## Helpful Resources

BELOW IS A LIST OF HELPFUL RESOURCES THAT CAN BE USED TO LEARN MORE ABOUT THE VEHICLE'S SYSTEMS AND FEATURE OPERATIONS.

- **VEHICLE OWNER'S MANUAL**

- **INFINITI CLIENT SUPPORT 1-800-662-6200**

Support is always available if your Infiniti retailer cannot assist you or you would like to provide INFINITI directly with comments or questions.

- **INFINITI ROADSIDE ASSISTANCE 1-800-662-6200 (option 1)**

As part of the Infiniti Total Ownership Experience®, Roadside Assistance is available to you, 24 hours a day 365 days a year, for emergency roadside assistance.

- **INFINITI ELITE® EXTENDED PROTECTION PROGRAM 1-800-662-6200**

Infiniti Elite® Assurance Products provide you with quality long-term protection and enhanced peace of mind.

- **INFINITI FINANCIAL SERVICES CLIENT SUPPORT 1-800-627-4437**

For client support with your Infiniti Financial Services loan or lease.

- **INFINITI FINANCIAL SERVICES [www.infinitifinance.com](http://www.infinitifinance.com)**

Use the IFS Online Account Manager to check your account status, schedule recurring payments and access important forms.

- **OWNER PORTAL 1-855-444-7244 [www.owners.InfinitiUSA.com/iowners](http://www.owners.InfinitiUSA.com/iowners)**

Your Infiniti Owner Portal account contains your personal preferences, vehicle information and links to key vehicle features and services.

- **INFINITI INTOUCH™ 1-855-444-7244**

[usa.infinitintouch.com](http://usa.infinitintouch.com)

The suite of services that is your direct link to personal security, convenience and confidence.

- **SiriusXM RADIO 1-877-447-0011**

For support with your SiriusXM subscription.

- **INFINITI USA.COM [www.InfinitiUSA.com/bluetooth](http://www.InfinitiUSA.com/bluetooth)**

Reference this site for a list of compatible cellular phones and instructions on how to pair your cellular phone to your vehicle.

- **INFINITI ELECTRONIC QUICK REFERENCE GUIDE**

(use the Quick Response (QR) code or URL on this page or on the back cover)

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Additional information about your vehicle is also available in your Owner's Manual, Navigation System Owner's Manual and at [www.InfinitiUSA.com](http://www.InfinitiUSA.com).

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PLEASE SEE YOUR OWNER'S MANUAL FOR IMPORTANT SAFETY INFORMATION AND SYSTEM OPERATION LIMITATIONS.

- A cellular telephone should not be used for any purpose while driving so full attention may be given to vehicle operation.
- Always wear your seat belt.
- Supplemental air bags do not replace proper seat belt usage.
- Children 12 and under should always ride in the rear seat properly secured in child restraints or seat belts according to their age and weight.
- Do not drink and drive.



For more information, refer to the “Safety — Seats, seat belts and supplemental restraint system (section 1)”, the “Display screen, heater and air conditioner, and audio system (section 4)” and the “Starting and driving (section 5)” of your Owner's Manual.

## Cockpit Overview



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# Cockpit Overview

- 1 Cruise control switch
- 2 Vehicle information and menu control switches
- 3 Combined turn signal/Low-High beam/Wiper and washer switch
- 4 Shift paddles
- 5 Audio and Bluetooth® control switches
- 6 Instrument Brightness Control (behind steering wheel)

# Instrument Panel



For more information, refer to your Owner's Manuals.

# Instrument Panel

- 1 Multi-function Control touch-screen / RearView Monitor display / Around View<sup>®</sup> Monitor display (if so equipped)
- 2 Audio system
- 3 Control panel switches
  - Seat heating (if so equipped)
  - Hazard light switch
  - Idle Stop/Start (ISS) OFF switch
  - Electronic Parking Sensor OFF switch
- 4 Climate control panel
  - Heater and air conditioning (automatic)
  - Front/Rear window defroster
- 5 Electronic shift lever
- 6 P (Park) button
- 7 Drive mode switch
- 8 Infiniti multi-function controller
- 9 Parking brake
- 10 External light switches

## Meters and Gauges



# Meters and Gauges

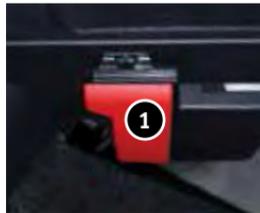
- 
- 1 Speedometer
  - 2 Fuel gauge
  - 3 Vehicle information display
  - 4 Shift lever indicator
  - 5 Tachometer
  - 6 Engine coolant temperature gauge

## Opening the Liftgate



To open the liftgate, press the  button on the Intelligent Key and then press the liftgate release . The liftgate also automatically unlocks if you are carrying the Intelligent Key and press the liftgate release .

## Hood Latch



To open the hood, pull the hood release handle  located below the instrument panel . Slightly lift the hood upward and pull the lever to the left to unlock the hood. Then insert the support rod into the slot.

To close the hood, drop it from a height of 8-12 inches (200-305 mm). If the hood sensor detects the hood is not completely latched shut, the wipers will not function.

## Sun Visors

-  Pull down the sun visor to block glare from the front.
-  Remove the sun visor from the center mount by lifting it slightly and swing it to the side to block glare from the side window.
-  Slide the sun visor out from the mount to further extend the visor location.



## Parking Brake

To apply the parking brake, press the electric parking brake button  located below the instrument panel, regardless of the ignition switch position.

To release the parking brake pull the parking brake handle  toward you while the ignition is on. The parking brake will be automatically released when you depress the accelerator pedal as long as certain conditions are met, such as having your seatbelt fastened.



# Seat Adjustments



## MANUAL SEAT ADJUSTMENTS (IF SO EQUIPPED)

Forward and backward adjustment:

Pull the lever (1), located under the seat, up and hold it while sliding the seat forward or backward and release it to lock the seat in the preferred position. When returning the seatback to the upright position always be certain it is completely secured in the latched position.

Seat angle adjustment (if so equipped):

Turn the hand-wheel (2) forward or backward to adjust the angles so that your thighs are lightly supported.

Seat lifter (if so equipped):

Repeatedly pull up or push down the adjusting lever (3) to adjust the seat height to the desired position.

Seatback angle:

Relieve the pressure on the seatback and turn the hand-wheel (4) forward or backward to adjust the seatback angle.

## LUMBAR SUPPORT

Push each side of the adjusting switch (5) to adjust the seat lumbar area until the desired position is achieved.

## POWER SEAT ADJUSTMENTS (IF SO EQUIPPED)

Forward and backward adjustment:

Move the adjusting switch (6), located on the door, forward or backward to the desired position.

Reclining:

Move the adjusting switch (7) forward or backward to the desired position.

Seat lifter (if so equipped):

1. Pull up or push down the adjusting switch (6) to adjust the seat height until the desired position is achieved.
2. Tilt up or down the adjusting switch (6) to adjust the front angle of the seat until the desired position is achieved.



## Head Restraint Adjustment



To raise the head restraint:  
Pull the head restraint up.

To lower the head restraint:  
Push and hold the lock knob ① and push the head restraint down.

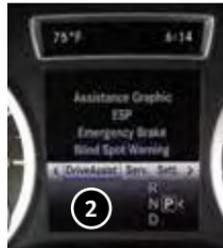
To move the head restraint forward:  
Pull the head restraint towards the front of the vehicle until it engages in one of the detents.

To move the head restraint backward:  
Press and hold the button ② and push the head restraint backward until it is in the desired position, then release the button.

Make sure the head restraint is fully engaged in position after any adjustment.

## Lane Departure Warning (LDW) (if so equipped)

LDW warns you if the vehicle is beginning to leave the traveling lane. If a front wheel passes over a lane marking, LDW will warn you through an intermittent vibration in the steering wheel for up to 1.5 seconds.



To enable or disable LDW:  
Press the ◀ or ▶ button ① on the steering wheel to select the **DriveAssist** menu ② in the vehicle information display.

Press the ▲ or ▼ button ① on the steering wheel to select **Lane Departure Warning** and press the **OK** button ① on the steering wheel.

Press the **OK** button ① on the steering wheel to change the selection to **Off**, **Adaptive** or **Standard** ③.

## Exterior Light Operation



- 1 Left-hand parking lights switched on.
- 2 Right-hand parking lights switched on.
- 3 Side lights, license plate lights and combination meter lighting switched on.
- 4 Automatic headlight mode (headlights switch on/off automatically depending on ambient light conditions/daytime light system) switched on.
- 5 Dipped beam/high beam headlights. Selection between dipped beam and high beam is done using the combination switch (see hereafter).
- 6 Rear fog light switch
- 7 Front fog light switch

For normal headlight operation, leave the exterior light switch in the **AUTO** position.

## Wiper and Washer Switch



Turn the switch ① to one of the following positions to operate the windshield wipers:

- ≡ Continuous wipe, fast.
- Continuous wipe, slow.
- ⋯ Automatic wipe, high rain sensor sensitivity.
- ⋯ Automatic wipe, low rain sensor sensitivity.
- Wipers are OFF.

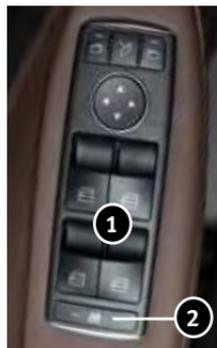
Press ② to operate the windshield washer and wipers.

### REAR WIPER AND WASHER

Turn the rear wiper switch ③ to one of the following positions to operate the rear wipers (shown in the order they appear on the wiper switch):

- ⤴ Wipes with washer fluid, then returns to intermittent wiping.
- Intermittent wiping.
- Wipers are OFF.
- ⤴ Wipes with washer fluid, then returns to off.

## Windows



All power windows can be operated through the main switch on the driver's door.

- 1 Power windows open/close.
- 2 Disable rear passenger window operation by rear passengers.

### POWER WINDOW CONVENIENCE OPENING/CLOSING FEATURE

The vehicle can be locked/unlocked and the power windows can be closed/opened simultaneously from outside the vehicle using the Intelligent Key as follows:

To lock the vehicle and close the power windows simultaneously, touch the sensor surface ③ on the door handle until the windows are fully closed.

To unlock the vehicle and open the windows simultaneously, press and hold the  button on the Intelligent Key until the windows have reached the desired position.



## Clock Set/Adjustment



To adjust the time and the appearance of the clock on the display:

Press the **MENU** button ① on the Infiniti controller. Then, touch the “Settings” key on the display.

Locate and touch the “Clock” key to adjust “On-Screen Clock”, “Daylight Savings Time”, “Clock Format (24h)”, and “Time Zone”.

The time can be adjusted through “Offset Adjustment” ② by adjusting the minutes and/or hours forward or backward. The current clock time can be set up to a difference of 12 hours and 59 minutes.

## Fuel-filler Door

To open the fuel-filler door, unlock the vehicle and gently push the front side of the fuel-filler door.



## Electronic Shift Lever



To put the vehicle in **N (Neutral)**:

Push the electronic shift lever forward until you feel resistance and release the shift lever, or pull the electronic shift lever back until you feel resistance and release the shift lever.

To put the vehicle in **R (Reverse)**:

Push the electronic shift lever forward past the point of resistance and release the shift lever.

To put the vehicle in **D (Drive)**:

Pull the electronic shift lever back past the point of resistance and release the shift lever.

To put the vehicle in **P (Park)**:

Make sure the vehicle is completely stopped and press the **P (Park)** button ①.

If you switch the ignition off with the transmission in **D (Drive)** or **R (Reverse)**, the transmission automatically shifts into **N (Neutral)**.

## Idle Stop/Start (ISS)

The ISS activates to prevent unnecessary fuel consumption, exhaust emissions and noise.

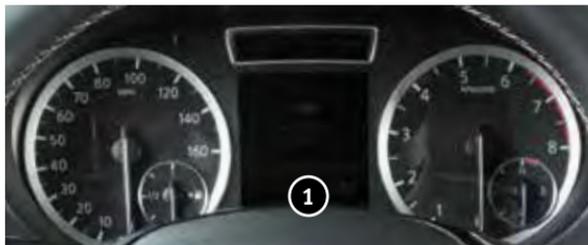
To activate the ISS system:

- Bring the vehicle to a complete stop.

To restart the engine when the ISS system is active:

- When the ISS system is active, the engine will restart as soon as you take your foot off the brake pedal.

An ISS indicator light in the vehicle information display ① will inform you of the ISS status. The system can be temporarily deactivated by pushing the ISS auto off switch ② on the instrument panel.



## USB Connection Port



Your vehicle is equipped with two USB ports, located under the control panel, to which you can connect compatible devices (cellular phones, iPods, other compatible audio devices, USB memory sticks, etc.).

After connecting your device through one of the USB ports, press the **MEDIA** button on the control panel to select audio playback from the device connected through the USB ports.

A second device can be connected for charging. In order to switch to the second device for audio playback, both devices will need to be removed and the second device reconnected first.

## Connecting your Cellular Phone or Device via Bluetooth®<sup>1,2</sup>



Using Bluetooth® technology, you can connect (pair) your cellular phone with the in-vehicle system for hands-free use of your cellular phone<sup>3</sup>.

1. Press the **MENU** button on the Infiniti controller.
2. Touch the “Settings” key on the center display.
3. Touch the “Phone/Mail” key.
4. Touch “Connect Device”.
5. Touch “Add New (X/5 Free)”.
6. When a PIN appears on the screen, operate the Bluetooth® device to enter/confirm the PIN.



<sup>1,2,3</sup> For disclaimer, refer to page 18 of this guide.

## Bluetooth® Streaming Audio

If you have a compatible Bluetooth® device with streaming audio (A2DP and AVRCP profiles), you can set up a wireless connection between your Bluetooth® device and the in-vehicle audio system, enabling you to listen to the audio from your device through the vehicle’s audio system.

After connecting your Bluetooth® device, press the **MEDIA** button on the control panel to switch to Bluetooth® Streaming Audio.

## Infiniti InTouch™ Mobile Apps (if so equipped)

Mobile Apps are a limited selection of popular smartphone-based apps that have been customized for in-vehicle use. Mobile Apps can be accessed by connecting your compatible smartphone to the vehicle.

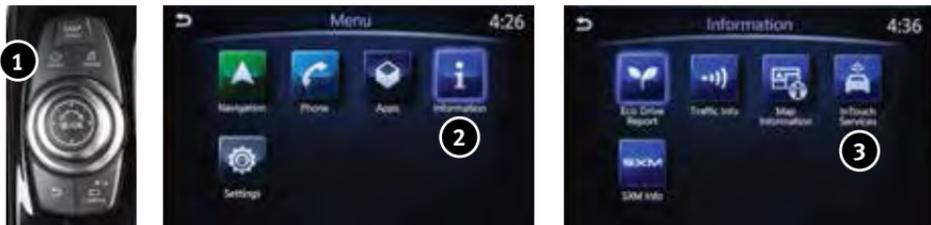
- To use Mobile Apps, the Infiniti InTouch™ Apps must be installed and running on the compatible smartphone. This app can be downloaded from the application store.
- Mobile Apps also require an active subscription and valid Infiniti Owner Portal account.

### INFINITI INTOUCH™ MOBILE APPS ENROLLMENT AND ACTIVATION

1. Create Infiniti Owner Portal account.  
(<http://owners.infiniti.com/iowners/>)
2. From within your Infiniti Owner Portal account, enroll in Infiniti InTouch Mobile Apps.
3. Download the Infiniti InTouch companion app from the App store and login using your Infiniti Owner Portal ID and Password.
4. Connect your Android device by Bluetooth® and your Apple device by USB cable to your vehicle.

# Infiniti InTouch™ Services<sup>4</sup> (if so equipped)

Infiniti InTouch™ Services combine personalized convenience settings and personal security features to compliment the Total Ownership Experience®. For more details on Infiniti InTouch Services or to enroll your vehicle, please visit [usa.infinitiintouch.com](http://usa.infinitiintouch.com) or call **1-855-444-7244**.



To access Infiniti InTouch Services:

- 1 Press the **MENU** button on the Infiniti controller.
- 2 Select the “Information” key on the display.
- 3 Select the “InTouch Services” key on the display.

In case of an emergency, press and release the **SOS** button lid (4), located above the rearview mirror and press the in-vehicle telematics **SOS** button (5).



Available services include, but are not limited to:

- Automatic Collision Notification
- Alarm Notification
- Maintenance Alert
- Scheduled Maintenance Notification
- Report Stolen Vehicle
- Emergency Call
- Enhanced Roadside Assistance
- My Schedule
- Destination Assistance
- Destination Send-to-Vehicle
- Connected Search
- Drive Zone
- Maximum Speed Alert
- Mobile Information Service
- Valet Alert

## INFINITI INTOUCH SERVICES ENROLLMENT

1. Create Infiniti Owner Portal account. (<https://owners.infinitiusa.com/iowners/>)
2. From within your Infiniti Owner Portal account, enroll in Infiniti InTouch Services.
3. Download the Infiniti InTouch Services companion app from the App store and login using your Infiniti Owner Portal ID and Password.

<sup>4</sup> For disclaimer, refer to page 18 of this guide.

## Navigation System (if so equipped)



Use the Infiniti controller ① and **OK** button ② to navigate through the center display screens.

- Press the **BACK** button ③ to return to the previous screen.
- Press the **MAP/VOICE** button ④ to display the map.

### SETTING A ROUTE

To set a route, first ensure that the correct region is selected on the touch-screen.

1. Press the **MENU** button ⑤ on the Infiniti controller.
2. Touch the “Navigation” key on the display.
3. Touch the “Destination Menu” key ⑥ on the display.
4. Select the preferred destination setting method.
5. Enter the address number, street name, and city as prompted by the screen.

### CANCELING A ROUTE

1. Press the **MENU** button ⑤ on the Infiniti controller.
2. Touch the “Navigation” key on the display.
3. Touch the “Cancel Route” key ⑦.



# Cruise Control

## CONVENTIONAL CRUISE CONTROL

Cruise control maintains a constant set speed for you. The system is operational only at speeds above 19 mph (30 km/h).

- 1 Pull the lever toward you to recall the previous speed.
- 2 Lift the lever upward up to the pressure point and release the lever to increase the speed by 1 mph (1.6 km/h).
- 3 Push the lever downward up to the pressure point and release the lever to decrease the speed by 1 mph (1.6 km/h).
- 4 Lift the lever upward beyond the pressure point and release the lever to increase the speed to the nearest multiple of 5 mph (8 km/h).
- 5 Push the lever downward beyond the pressure point and release the lever to decrease the speed to the nearest multiple of 5 mph (8 km/h).

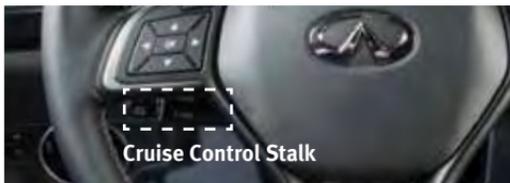
To override the current stored speed with your current real speed, quickly move the stalk up ④ or down ⑤.

To deactivate cruise control, push the lever ⑥ away from you or push the brake pedal.

## INTELLIGENT CRUISE CONTROL (ICC) (IF SO EQUIPPED)

The ICC system is designed to maintain a selected distance from the vehicle in front of you and reduce the speed to match a slower vehicle ahead.

To increase the distance to the vehicle ahead to be maintained by the ICC system, turn the knob ⑦ clockwise. To reduce the distance, turn the knob counterclockwise.



# Disclaimers

<sup>1</sup> Availability of specific features is dependent upon the phone's Bluetooth® support. Please refer to your phone owner's manual for details. Bluetooth® word mark and logos are owned by Bluetooth SIG, Inc.

<sup>2</sup> Some jurisdictions prohibit the use of cellular telephones while driving.  
Compatible smartphone required. Text rates and/or data usage may apply.

<sup>3</sup> Laws in some jurisdictions may restrict the use of "Text-to-Speech". Some of the applications and features, such as social networking and texting, may also be restricted. Check local regulations for any requirements before using these features.

<sup>4</sup> Driving is serious business. Only use Infiniti InTouch Services and Infiniti InTouch Services Premier when safe to do so. Never program while driving. GPS mapping may not be detailed in all areas or reflect current road status. Services, including automatic crash notification and SOS, require an active subscription, and are dependent upon the telematics device being in an operative condition, its ability to connect to a wireless network, compatible wireless network availability, navigation map data, and GPS satellite signal receptions, the absence of which can limit or prevent the ability to reach Infiniti InTouch Services Customer Care or receive support. Services require compatible 3G GSM/GPRS cellular network provided by AT&T. 3G cellular network not available in all areas and/or available at all times. Cellular technology is evolving, and changes to cellular networks provided by independent companies are not within Infiniti's or SiriusXM Connected Vehicle Service's Inc.'s control. Certain vehicle services, including Google® compatible services, provided by independent companies are not within Infiniti's or SiriusXM's control and are subject to change without notice or liability to Infiniti, its affiliates and agents or SiriusXM. Like other devices that rely on network coverage, once the network service is discontinued, Infiniti InTouch services will not function unless equipment replacements, upgrades, or alternative network coverage are available at that time, which neither Infiniti nor Sirius XM can guarantee. Infiniti and Sirius XM are not responsible for associated costs that may be required for continued operation due to cellular network shutdown or discontinuation (including equipment upgrades, if available, or roaming charges on alternative networks). 6 month trial subscription begins on your date of purchase or lease of your new Infiniti. Subsequently, your credit card (if on file) will be charged at the then current subscription rate and your service will renew automatically under the terms of your subscription. Standard text rates and/or data usage may apply. Terms and Conditions of Subscription Agreement apply. See [www.infinitiusa.com/intouch](http://www.infinitiusa.com/intouch) for more information.

# Memo





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This Quick Reference Guide is intended to provide an overview of some of the unique features of your new vehicle. Please see your Owner's Manual for important safety information and system operation limitations. Features and equipment in your vehicle may vary depending on model, trim level, options selected, order, date of production, region or availability. Therefore, you may find information about features or equipment that are not included or installed on your vehicle.

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INSPIRED PERFORMANCE